

Wolf Appliance Residential Limited Warranty

FOR RESIDENTIAL USE

FULL TWO YEAR WARRANTY*

For two years from the date of original installation, this Wolf Appliance product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Wolf Appliance under the above warranty must be performed by Wolf Factory Certified Service, unless otherwise specified by Wolf Appliance, Inc. Service will be provided during normal business hours.

TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

CLAIM PROCEDURE

In order to claim the Warranty, you must cease using the product when a fault arises, contact Wolf or authorised Wolf dealer where the product was purchased to report the issue and follow Wolf's directions regarding what to do next. Wolf's general contact in Hong Kong is as the follow:

Madison (Hong Kong) Limited

Customer Service Team

Phone: +852 2239-5050 Email: customerservice@themadisongroup.asia

EXCLUSIONS

The remedies described above for each warranty are the only ones that Wolf Appliance, Inc. will provide, either under this warranty or under any warranty arising by operation of law. Wolf Appliance, Inc. will not be responsible for any consequential or incidental damages arising from the breach of this warranty or any other warranty, whether express, implied or statutory.

*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60- day parts and labor warranty for cosmetic defects.

*Replacement filters for ventilation hood recirculating kits are not covered by the product warranty.

*Full warranty applies to outdoor products. Product must be approved for outdoor use, designated by model and serial number.

