

Sub-Zero Residential Limited Warranty

FOR RESIDENTIAL USE

FULL TWO YEAR WARRANTY*

For two years from the date of original installation, this Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero Factory Certified Service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in Hong Kong. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

CLAIM PROCEDURE

In order to claim the Warranty, you must cease using the product when a fault arises, contact Sub-Zero or authorised Sub-Zero dealer where the product was purchased to report the issue and follow Sub-Zero's directions regarding what to do next. Sub-Zero's general contact in Hong Kong is as the follow:

Madison (Hong Kong) Limited

Customer Service Team

Phone: +852 2239-5050 Email: customerservice@themadisongroup.asia

EXCLUSIONS

The remedies described above for each warranty are the only ones that Sub-Zero, Inc. will provide, either under this warranty or under any warranty arising by operation of law. Sub-Zero, Inc. will not be responsible for any consequential or incidental damages arising from the breach of this warranty or any other warranty, whether express, implied or statutory.

*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60- day parts and labor warranty for cosmetic defects.

*Replacement water filters and air purification cartridges are not covered by the product warranty.

*Full warranty applies to outdoor products. Product must be approved for outdoor use, designated by model and serial number.

